

How to find a good nurse concierge company



# Questions for your potential nurse concierge company

Company Name:

Date:

1. What are your credentials and how many years have you been caring for patients?
2. How long is the average visit with your patient and what does this care encompass - advocacy, in-person visits, virtual consults, follow ups, reviewing concerns, emails, etc.
3. Do you provide ongoing care or one-off care, or both?
4. What does billing look like for each option?
5. What is your culture like for your registered nurses in your company? Do nurses enjoy working there, and are they treated fairly?
6. Which conferences do you and your nurses try to attend each year?

7. How much time, on average, do you spend per month staying informed of the latest research in healthcare overall, such as reading healthcare journals or books?
  
  
  
  
  
  
  
  
  
  
8. Do your nurses have any specialty certifications like holistic care, stroke, critical care, or others?
  
  
  
  
  
  
  
  
  
  
9. On average, how many years of experience do your registered nurses have under their belt?
  
  
  
  
  
  
  
  
  
  
10. Are there any other things you would like prospective patients to know about you or your nurse concierge service?

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